

Accelerated/Advance Payment Program

CMS has expanded the current Accelerated and Advance Payment Program during the COVID-19 public health emergency to extend financial hardship relief to impacted Medicare Providers, Physicians, and Suppliers. Instructions for the CGS Accelerated and Advance Payment process may be found [here](#). Special considerations will be given for COVID-19 circumstances.

As per those instructions, a [Request for Accelerated/Advance Payment form](#) [PDF](#) must be completed to begin the process. To enact COVID-19 considerations, the second box "Delay in provider billing process of an isolated temporary nature beyond the provider's normal billing cycle and not attributable to other third party payers or private patients" should be checked and an explanation provided which indicates that the request is related to COVID-19. Once you have checked the second box, you may proceed to the certification section, if completing sections a-d presents a hardship. The request may be submitted to CGS via email CGS.ERS.CORR@cgsadmin.com, fax 1.615.664.5949, or mail to:

CGS Administrators, LLC
ATTN: CFO Accelerated Payments
PO Box 20018
Nashville, TN 37202

- [Request for Accelerated/Advance Payment](#) [PDF](#)
- [Fact Sheet: Expansion of the Accelerated and Advance Payments Program for Providers and Suppliers During COVID-19 Emergency](#) [PDF](#)

COVID-19 Provider Enrollment and Accelerated Payment Telephone Hotline: The telephone hotline **1.855.769.9920** has been created for providers and suppliers to initiate provisional temporary Medicare billing privileges and address questions regarding provider enrollment flexibilities and accelerated payments, afforded by the COVID-19 waiver. The hotline is available Monday–Friday 7:00 am–4:00 p.m Central Time (CT).